Welcome to Clock View

Clock View is a new generation of purpose-built inpatient mental health facilities. It is run by Mersey Care NHS Trust and is situated on the former Walton Hospital site off the (A59) Rice Lane in Walton.

Its full address is 2a Oakhouse Park, Liverpool, L9 1EP. Telephone its Reception on 0151 330 7200.

Clock View Hospital represents a significant investment by Mersey Care NHS Trust and its local NHS commissioners. It is designed to improve the experience of patients by providing a therapeutic environment combined with patient-centred care to improve recovery, wellbeing and reduce lengths of stay.

It offers 80 individual bedrooms, all with en-suite bathrooms, across five wards. Clock View has safe access to inner courtyard gardens, along with many other dining, meeting, leisure, clinical, activity and quiet areas for patients, staff and visitors.

Services available at Clock View

It will provide short-stay treatment for local people with a range of mental health issues including depression, anxiety and dementia.

Clock View also provides the city’s new psychiatric intensive care unit (Newton ward) for those most in distress in need of urgent inpatient care.

There is also a Section 136 Suite at Clock View, which provides a place of safety for people detained by the police under the Mental Health Act.

The hospital is also the base for a new local assessment and immediate care service that provides emergency, urgent and routine assessment, enabling better support for people between inpatient and community services.
Finding your way around Clock View

The hospital provides a safe, comfortable and caring environment for patients referred to Mersey Care’s services.

It has been built to the highest possible standards to promote recovery and be a good place to work and visit.

There is one main entrance into the hospital, situated at the front of the building. This has a Reception and waiting area located there, with Reception staff available to welcome and assist visitors.

Access to and from the hospital is restricted for the safety of all our patients, staff and visitors.

CCTV is also used across the site for the protection of all our patients, staff and visitors. There are restrictions on what items that can be brought into hospital, again for safety reasons.

All the ward signs are colour-coded in order to help people find their way around the building. These colours are used in our signage, like the one illustrated above, which shows the layout of the different wards and other areas on site, as well as the sign, right.

Here are the colours for each of the five wards:

- Dee (pink) all female ward
- Morris (orange) all male ward
- Irwell (yellow) male and female
- Alt (green) male and female
- Newton (blue) Psychiatric Intensive Care Unit
A healing environment at Clock View

The hospital has been built with recovery at its heart.

To illustrate the idea that recovery is a journey we travel on, many aspects of artwork have been incorporated in the design and fabric of the building.

At the front of the hospital is an art installation made up of granite blocks, similar to the stone of Liverpool Docks, where people can sit. On the stone plinths you can see imprints of boats that have been filled with objects and things that people said they would like to take on a journey and that keep them well.

The theme of boats and rivers continues right through the hospital. Many of the glass dividing panels, doors and windows have been etched with boat shapes.

There is also wall art on all of the ward areas on a theme of boats, with precious things inside them. All of the artwork was produced in art workshops by patients, staff, local school children and community groups.

And did you notice the connection between the names of all the wards? They are named after rivers and streams, such as the Rivers Irwell and Dee.

We have tried hard to make this an environment which can benefit patients, staff and visitors and we ask everyone to respect the shared areas.

We must also point out that smoking indoors is illegal.

Smoking anywhere on the Clock View site by staff and visitors is not permitted under Mersey Care’s trust policy. Patients are supported and encouraged to give up smoking for health reasons – please ask a ward staff member if you require assistance.

All of our patients are able to enjoy fresh air and open spaces in the many garden courtyards which are accessible from the wards. The hospital provides light and airy rooms and corridors to improve a sense of wellbeing.
Activities and care at Clock View

Designed to the highest modern-day standards, we aim to make all our patients’ stay at the hospital as comfortable as possible.

This building has been 22 months in construction and many years in the planning. Throughout the whole process staff, service users, carers and the Clock View Project Team have helped to inform the buildings design and feel. Our aim was to make it as comfortable as we could to help patient’s recovery.

You will see how light the corridors are for instance, helped by light tubes which are round skylights which allow in daylight and superb views of the passing clouds.

There are identified spaces for activities both on and off the ward.

An expressive arts room is a perfect space for our cultural partner organisations such as the Royal Liverpool Philharmonic to deliver our Musicians in Residence programme to engage and entertain patients.

We also offer activity sessions with Movema from Liverpool Institute of Performing Arts, The Reader Organisation, and others.

There is dedicated space for exercise and already Everton in the Community will be visiting for a half day each week.

For those who want to practice their faith, or simply enjoy a quiet time of contemplation, there is a Multi Faith room called The Sanctuary, which has a stunning stained glass window designed by service users, shown right. A Mersey Care chaplain is available – please ask a staff member if you require spiritual care and pastoral support.

We also believe people’s families are important and have two family visiting rooms, bookable at Reception.

In addition to the ward dining areas, there is also a main café area where visitors are welcome to enjoy refreshments.
Getting to and parking at Clock View

Mersey Care has provided a free car park for visitors and staff at Clock View, located immediately outside the hospital. This includes designated parking for disabled badge holders close to the entrance.

We would ask drivers to respect this parking area and park only within designated marked parking bays.

Please do not block any of the access roads in and around the site as these are used for essential deliveries and services.

For people with mobility issues, you are permitted to drop off passengers using the paved drop-off area at the main entrance, but please do not wait there as it is used by pedestrians. Please ask Reception if you need assistance.

There is also other free parking nearby the hospital.

Location Map for Clock View

Clock View is situated on the site of the former Walton Hospital, off Rice Lane, Walton (A59) and close to Liverpool’s ring road Queens Drive. The hospital is visible from Rice Lane and is on the opposite carriageway to a large Sainsbury’s store, situated at a set of traffic lights.

By public transport: There is a bus stop immediately outside the hospital on Rice Lane, with others close by at Queens Drive/Breeze Hill. Walton. Walton train station is a 15 mins’ walk.
Ward names and numbers at Clock View

<table>
<thead>
<tr>
<th>Ward</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Clock View main reception</td>
<td>0151 330 7200</td>
</tr>
<tr>
<td>Irwell Ward</td>
<td>0151 330 7282</td>
</tr>
<tr>
<td>Morris Ward</td>
<td>0151 330 7293</td>
</tr>
<tr>
<td>Dee Ward</td>
<td>0151 330 7304</td>
</tr>
<tr>
<td>Alt Ward</td>
<td>0151 330 7313</td>
</tr>
<tr>
<td>Newton Ward</td>
<td>0151 330 7324</td>
</tr>
<tr>
<td>Prenton Assessment &amp; Section136 Suite</td>
<td>0151 330 7332</td>
</tr>
</tbody>
</table>

And finally: a history of Clock View...

The hospital’s name Clock View was chosen from around 50 suggestions made by staff, patients and their families and the local community.

Clock View is a name that pays homage to the site’s history and the well-known North Liverpool landmark Clock Tower, which was redeveloped into apartments in recent years but formed part of the original Walton Hospital for many years.

You can still see the famous Clock overlooking the site – hence ‘Clock View’.

The original Clock Tower buildings opened as a workhouse in 1868, was made part of an infirmary for the general population in the early 1900s and designated a hospital in 1935.

Beatle Paul McCartney was born at Walton Hospital in 1942.

In the 1990s Walton Hospital merged with Fazakerley Hospital and its general hospital services later relocated on one site, to Aintree University Hospital and the Walton Centre.

It has taken a number of years but Mersey Care NHS Trust is proud to have been able to redevelop the site as a modern therapeutic mental health setting that sets new standards in health care.