

Your care may be delivered by a number of different nurses during the course of your treatment. All of the nurses will be familiar with your needs.

The district nurse caseload holder is your named nurse and is responsible for your care.

The district nurse team leader is:

The district nurse caseload holder is:

The team can be contacted between 5.00pm to 8.00am on:

GP contact number:

Our patients matter

Mersey Care NHS Foundation Trust listens and responds to patients and their carers to help improve the services we deliver.

If you have any comments or concerns, you can speak with a member of the Patient Advice and Liaison Service (PALS).

Phone: 0800 328 2941 / 0151 471 2337

Email: palsandcomplaints@merseycare.nhs.uk

Website: merseycare.nhs.uk

Address: Mersey Care NHS Foundation Trust, V7 Building, Kings Business Park, Prescot, Liverpool. L34 1PJ

To request this leaflet in an alternative format or language, please contact the Equality and Diversity team

Phone: 0151 472 7458

Email: equality2@merseycare.nhs.uk



Mersey Care
NHS Foundation Trust

Community and Mental Health Services

District Nursing Service

This leaflet can be provided in alternative formats such as Braille, audio tape, or in large print. Please see the back page for details.

What is the District Nursing service?

The service provides skilled nurses who are able to assess, plan and deliver care to patients. The service works seven days per week, 365 days per year and is accessible 24 hours per day.

Who is the service for?

The service provides nursing care to housebound patients. The length of time you receive care will depend upon your needs. The district nurse will identify with you when or if your condition means you can see a nurse in a treatment room. This will help nurses be available for other housebound patients.

The district nurses work closely with your GP and other families and carers to improve or maintain health and promote your independence.

What can you expect?

You can expect the district nurse to provide the following:

- An assessment of your nursing needs
- A plan of care that is agreed with you and your family or carer (if you wish), which will be revised as your condition changes
- Care that is delivered in a way that respects your privacy, dignity and maintains your confidentiality at all times
- Support and advice to you, your family and carers in relation to your ongoing treatment. This may include advice regarding referral to other services that may be able to help you.

How to access the service?

You can contact your team via your GP or via the telephone numbers overleaf.

How does this service help you?

The aim of the service is to provide an easily accessible and responsive service which meets your needs.

What treatments do we provide?

- Wound management
- Palliative and end of life care
- Advice and support with medication
- Catheterisation
- Nutritional advice and support
- Advice and support to prevent falls
- Advice and support on ear care
- Tests and investigations.

Other work includes:

Diabetic assessment or review, insulin administration, continuing healthcare assessment, medication administration, injections, eyedrops, IV antibiotics.